



At a Glance:

ProLog Logistics Inc., a wholly owned subsidiary of Saddle Creek Corp., is a third-party logistics company specializing in order fulfillment.

We also leverage Saddle Creek's nationwide network and integrated logistics services—warehousing, transportation and contract packaging—to develop customized supply chain solutions that deliver value to our clients.

Industries served:

ProLog meets the diverse needs of clients in a range of industries, including: apparel, consumer electronics, cosmetics, defense, education, entertainment, extreme sports, giftware, industrial equipment, industrial hardware, medical and dental, music, nutraceutical, pet care, printing, sports and leisure, toy, wine and beer.

Certifications:

- Board of Pharmacy
- Alcoholic Beverage Control (ABC)
- Food and Drug Administration (FDA) Food Facilities
- Organic Food Warehouses



Comprehensive Fulfillment Solutions

From F16 fighter jet components to iPod accessories, we handle the warehousing and fulfillment needs of some of the world's most demanding clients every day. Take advantage of the convenience and flexibility of our comprehensive range of third-party services:

Order Fulfillment

At the core of our operation is a highly automated fulfillment process. Orders are transmitted electronically to our proprietary warehouse management system (WMS). Once in the system, they are picked via a variety of processes, including automated carousels and RF hand-held receivers.

Warehousing and Inventory Management

We offer complete warehousing services as well as a full range of automated inventory management services, such as demand forecasting, economic order quantity/reorder point processing, and vendor-managed inventory.

Call Center and Customer Service

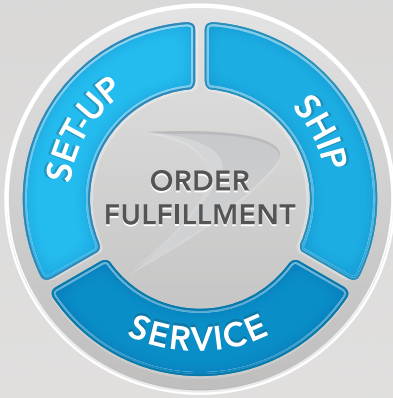
ProLog specializes in providing out-sourced call center services to clients seeking a quality-focused, turn-key customer care solution utilizing U.S. based personnel. Our trained staff and support systems, including a web-based Customer Relationship Management (CRM) system, combine to offer clients a highly customized customer care experience.

Freight Management

We help clients manage their small parcel, LTL, LCL and container shipments through our established relationships with national freight carriers. Shipping through ProLog allows clients to reduce inbound and outbound freight costs by leveraging our freight discounts.

Advanced Technology

Our warehouse management system (WMS) utilizes API/web services to quickly and effectively integrate with clients' accounting, ERP or web-based commerce systems. We also offer access to real-time order and inventory data through a web-based portal and automated reporting.



Set-up

- E-commerce, ERP and accounting system integration
- Freight and transit optimization
- Warehousing
- Kitting and assembly
- Customized client solutions

Ship

- Automated order flow
- Pick, pack and ship
- Quality control
- Special order processing

Service

- Call center and customer service
- Inventory management
- Retailer compliance
- Reporting and data mining

Fulfillment Streamlined

We pride ourselves on providing high-quality, cost-effective fulfillment and customer service, thanks to:

Service excellence

Our clients entrust us with critical business functions—fulfilling orders and managing customer interactions. We recognize the magnitude of this responsibility and are committed to excellence.

Competitive pricing

Our pricing reflects the efficiency inherent in our people, processes and automation. Clients find that the total cost of our services (and related support structure) is usually well below the cost of handling these functions internally.

Experienced team members

ProLog employees are experts in their field. Our management team has extensive experience in transportation, fulfillment, logistics and customer service.

Advanced systems and automation

We deliver our services with state-of-the-art systems and automation support. Real-time online information and complete API integration with your systems allows for the seamless transmission of order and inventory data.

Flexible solutions

We are committed to understanding our clients' unique requirements and developing solutions in our distribution centers and call center to meet those needs.

Convenient facilities

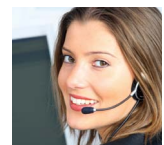
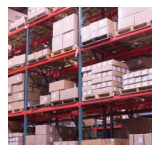
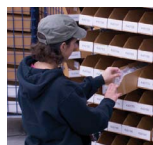
With distribution centers strategically located in Lexington, KY, and San Diego, CA, as well as Saddle Creek's nationwide network of integrated logistics facilities, we can cost-effectively distribute products throughout the United States while minimizing transit time.

ProLog Logistics Inc.

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To learn more about Saddle Creek Corp., visit www.saddlecrk.com



Order Fulfillment ■ Warehousing ■ Inventory Management ■ Customer Service